

# Christian Davis

creative • storyteller • archivist • strategist • troubleshooter • technologist

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## Summary

Experienced Information Security Consultant and Subject Matter Expert with expertise in interactive learning design, multimedia production, and technical troubleshooting. Proven ability to solve technical problems, design engaging training experiences, and streamline technical processes for global organizations. Adept at leveraging a strong technical skill set to create innovative solutions, foster collaboration, and drive organizational success.

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## Experience

### Accenture

**May 2013-present**

Information Security Change Associate Manager

Chicago, IL and Remote

- Designed, developed, and launched 40+ exciting and interactive Information Security training activities completed by all (over 700,000) employees, enhancing organizational compliance and security awareness.
  - Conceived, architected, and led the development of the internal *Information Security Advocate Dashboard*, a gamified web page hub for promoting training and capturing interactions. The dashboard became the #1 viewed page across all Accenture internal sites within six months of its 2019 launch and has maintained this position to date.
  - Reverse-engineered over 30 vendor-developed training assets to implement compatibility and accessibility updates or critical fixes when original programmers were unavailable or out of scope to ensure uptime and compatibility.
  - Developed a custom HTML5 and JavaScript training asset template—supporting streaming video, interactive questions with custom feedback, pass/fail tracking, and randomized question sets—deployed across 20+ assets over four years, reducing development turnaround times by 40-60% and costs by up to 100%.
  - Developed hybrid training workflows for efficient training asset creation, saving hundreds of thousands of dollars annually by creating ad-hoc training projects with small or non-existent creative/development budgets and minimal to no reliance on external vendors.
  - Consulted on design, direction, and technical approach of all internal & externally produced trainings, applications, and initiatives, leveraging experience and problem solving to improve focus and reach.
  - Mentored analysts in processes I developed to guide training assets from concept to launch, including vendor communication, SCORM standards, and bug tracking, enhancing team capacity and efficiency.
  - Pioneered and implemented an accessibility standards process requiring the cooperation of multiple teams to achieve enhanced WCAG compliance testing and ensure a consistent and positive end-user experience across devices and platforms.
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## Education

### Iowa State University

**May 2013**

B.S. in Computer Science, Minor in Music Technology

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## Certifications

### Certificate in Information Security Management Principles

**June 2021**

BCS, The Chartered Institute for IT

### Prosci Certified Change Practitioner

**May 2021**

ProSci